



2023

DSPN MEMBER RESOURCE GUIDE



DISABILITY
SERVICE PROVIDER
NETWORK

2023

DSPN MEMBER RESOURCE GUIDE

DSPN exists to support and be a resource for member providers through advocacy and education resources so they can provide the highest quality and full array of services for those with disabilities throughout Wisconsin.



DISABILITY
SERVICE PROVIDER
NETWORK

MAXIMIZE YOUR MEMBERSHIP INVESTMENT!

Remember to take advantage of all these unique DSPN member benefits:

- Tangible work force solutions through our collaboration with Blitz Creative and their DSP Magnet Training program – The Wisconsin Provider Workforce Network
- Representation in the Family Care rate reform project, WCCEAL; advisory committee roles for DHS 88 and IRIS
- A voice in the discussion around HCBS ARPA funded investments and systemic Family Care reform for the future based on our values of quality, inclusion, diversity, respect, and community
- Advocacy tools paired with active association support to help amplify your provider story before elected officials
- Option to post employment opportunities on the DSPN website
- Multiple-Employer Program with Mutual of America to manage your employee's retirement plans while adding a competitive advantage
- Discounts on SETWorks full-service software for I/DD agencies, special pricing for MITC workforce management software, EVV resources and more
- Opportunities to be a part of committees and workgroups that help shape our member centered offerings
- Connection to [DSPN Associate Members](#) that offer specialized services to enhance your operations
- Ongoing access to an association staff that is absolutely invested in your success – allow us an opportunity to be an indispensable resource to your organization!
- Member specific Update every Tuesday and Friday afternoon Advocacy Insider newsletter. Plus, time sensitive member calls to action

Have questions about your membership? Contact us: support@dspn.org - we want to help! DSPN strives to deliver an inclusive membership experience focused on matters unique to your settings and those you serve.



Software tailored for Wisconsin disability services makes all the difference

- ✓ A single platform for your entire agency
- ✓ A team of industry experts with support at your fingertips
- ✓ Auto-complete standard forms and reports from service documentation
- ✓ Integration with various funding sources including Inclusa, WPS and My Choice Wisconsin
- ✓ A complete EHR bundled with CaraSolva, an advanced EMAR
- ✓ Integration with accounting + payroll systems to streamline processes
- ✓ Authorization import from Inclusa and WPS
- ✓ Variable rate billing based on provider credentials for applicable services



We are proud to partner with DSPN and provide resources for its members!

SETWorks.com/Wisconsin

YOUR DSPN STAFF CONTACTS



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2023 DSPN BOARD MEMBERS

NAME	ORGANIZATION	BOARD	OFFICE EMAIL
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Meetings of the Board of Directors are open to all DSPN members. Of course, those visiting a Board meeting do not vote on matters before the Board, but any member is welcome to attend any Board meeting. When the Board needs to consider business in a closed session, visitors are asked to step out.



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2023 DSPN ANNUAL SPONSORS AND ASSOCIATE MEMBERS

We are pleased to introduce our supporting partners that are invested in the success of DSPN Provider Members. These industry experts offer a wide range of services that promote a higher quality of service delivery, operational efficiency, cost savings, and more.

PLATINUM SPONSOR:

SETWorks

ELITE SPONSORS:

Jazz Pharmaceuticals
Mutual of America

SIGNATURE SPONSOR:

M3 Insurance

ASSOCIATE MEMBERS:

When you are looking for resources, we encourage providers to connect with these professionals.

[Branch Consulting Services, LLC -](#)

[Erin Smith](#)

Strategic Planning Resources for Providers

[Husch Blackwell](#)

Legal Services

[IntellectAbility](#)

*Client Centered Service Supports and
Provider Education*

[Jazz Pharmaceuticals](#)

*Solutions for People Living with Neurological
Conditions & Their Caregivers*

[Kaphengst Consulting](#)

Client and Provider Navigation Services

[M3 Insurance](#)

Risk Management, Insurance, Benefits

[Mutual of America](#)

*Provider Benefit Services and Employee
Retention Strategies*

[Night Owl Support Systems](#)

Technology Solutions for Providers

[Respite Care Association of Wisconsin \(RCAW\)](#)

Statewide Respite Care Support Across the Lifespan

[SETWorks](#)

*Tailored Software & Services to the Disability
Service Industry*

[Therap Services](#)

*Person Centered, Data-Driven Resources for
Providers*

[Tricor Insurance](#)

Business Insurance Experts

[WisPact](#)

Special Needs Trusts for People with Disabilities

[Zache Consulting](#)

Interim Management & Consulting

**Looking for a resource that you do not see
listed here? Contact us - we are ready to help:
support@dspn.org**

MEMBER RESOURCES

ADVOCACY INITIATIVES, INSIGHTS, & UPDATES

HOME AND COMMUNITY BASED SERVICES (HCBS) SETTINGS RULE

- [Compliance for Residential Service Providers](#)
- [Compliance for Nonresidential Service Providers](#)
- [Email questions to: \[dshshcssettings@dhs.wisconsin.gov\]\(mailto:dshshcssettings@dhs.wisconsin.gov\)](#) or call: 877-498-9525

Division of Vocational Rehabilitation (DVR)

- [Contact: \[dvr@dwd.wisconsin.gov\]\(mailto:dvr@dwd.wisconsin.gov\)](mailto:dvr@dwd.wisconsin.gov)

ELECTRONIC VISIT VERIFICATION (EVV)

- Wisconsin EVV Customer Care: 833-931-2035 (Monday–Friday, 7 a.m.–6 p.m. CT)
- [Email Questions to: \[VDXC.ContactEVV@wisconsin.gov\]\(mailto:VDXC.ContactEVV@wisconsin.gov\)](mailto:VDXC.ContactEVV@wisconsin.gov)

WISCONSIN STATE USE PROGRAM

- [DSPN Webinar Recording, May 2nd 2023 – Update on State Use Program](#)

Wisconsin Coalition for Collaborative Excellence in Assisted Living (WCCEAL)

- [Contact: \[helpdesk@qid.wisc.edu\]\(mailto:helpdesk@qid.wisc.edu\)](mailto:helpdesk@qid.wisc.edu)

Workforce Innovation and Opportunity Act (WIOA)

- [Email: \[DETWIOA@dwd.wi.gov\]\(mailto:DETWIOA@dwd.wi.gov\)](mailto:DETWIOA@dwd.wi.gov)
- [Department Of Labor: <https://www.dol.gov/agencies/eta/wioa>](https://www.dol.gov/agencies/eta/wioa)

Division of Quality Assurance/Bureau of Assisted Living

- [Assisted Living Forum](#)
- [Assisted Living Survey Guide](#)
- [Wisconsin State of Assisted Living](#)
- [Waivers, Approvals, Variances, and Exceptions - Assisted Living](#)

WI LEGISLATORS – look up your elected officials here:

- <https://maps.legis.wisconsin.gov>

Living with

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Created for and by families
living with epilepsy

Brynleigh, living with tuberous sclerosis complex, with her mom and dad



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Piper, living with Dravet syndrome

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Lili, living with Lennox-Gastaut syndrome