

TOGETHER WE LEAD

2025 DSPN ANNUAL CONFERENCE

FINAL ADVANCE CONFERENCE AGENDA

OCTOBER 1-2, 2025

PAPER VALLEY HOTEL
APPLETON, WI



DISABILITY
SERVICE PROVIDER
NETWORK



WEDNESDAY, OCTOBER 1

7:30 AM - 8:30 AM - REGISTRATION, BREAKFAST, VISIT EXHIBITORS

THANK YOU TO OUR SPONSOR - CHIPPEWA RIVER INDUSTRIES (CRI)

8:30 AM - 9:00 AM - WELCOME & OPENING REMARKS

Location: Grand Ballroom

Emma Corning – CEO, DSPN, Dan Witt - DSPN Board of Directors President & CEO, Agape

Join us as we launch the 2025 DSPN Annual Conference - Together We Lead.

It's more than a theme, it's a collaborative call to action!

PLUS - Coffee with the CEO! Take a moment to converse with our CEO, Emma Corning before the conference kick off!

9:00 AM - 10:00 AM – BREAKOUT SESSIONS

TOGETHER WE GROW LONG-TERM SUPPORTS & SERVICES IN WI

Location: Lawrence

Linda Brandt, CSW – ADRC Supervisor

Jamie Champine – Self-Determination Supervisor, Lakeland Care

Paul Mross – Community Partnership Specialist, TMG

Vicky Gunderson – Fiscal Employer Agent Executive Director, Acumen

Participation in this session will clearly outline the long-term care services and supports options available in Wisconsin to people with a disability, the person who is aging, or has a chronic illness which limits their ability to do what many consider part of their daily routine.

HANDS-ON ASSISTIVE TECHNOLOGY EXPLORATION LAB

Location: Parchment/Oak Tag/Crown

Jeffery Ziel – Assistive Technology Professional, Aptiv

Tyler Stapleton – CFO, Aptiv

Join us for an interactive Assistive Technology Workshop featuring hands-on stations with a variety of AT devices and tools. Participants will rotate through demonstration stations to explore communication devices, mobility aids, computer access tools, and daily living technologies. The session will include powerful testimonials from AT users sharing their real-world experiences and discussing how these technologies have transformed their independence and quality of life. This engaging workshop combines practical exploration with authentic user perspectives to deepen understanding of AT's impact in disability services.

EMPOWERING YOUTH WITH DISABILITIES: NAVIGATING THE TRANSITION TO ADULthood WITH INTERACTIVE ONLINE TOOLS

Location: Rosewood/Linden

Jolene Wanek – Client Services Director, ERI

Join us for a session that showcases three dynamic online resources designed to empower youth with disabilities as they transition from school to adulthood: Before 18, Explore-Work, and Transition Discoveries. These interactive websites provide youth, families, and professionals with practical tools to set and achieve postsecondary goals, from career exploration to independent living skills. We'll highlight the unique features of each site, including career assessments, skill-building activities, and goal-setting resources, and demonstrate how they can be integrated into transition planning. You'll leave this session with a solid understanding of how to use these sites to engage youth in the transition process, connect them with meaningful resources, and help them chart a clear course.



WEDNESDAY, OCTOBER 1

RESTRICTED FUNDING, SIMPLIFIED: TRACKING DOLLARS WHEN IT MATTERS MOST

Location: Briarwood/Ebony

Jeremy Van Groll – CDB, Founder & President of Nonprofit Bookkeeping

Led by Jeremy Van Groll, Founder & President of Nonprofit Bookkeeping, this session demystifies restricted funding and provides a clear roadmap for tracking and reporting it effectively. Attendees will explore best practices for setting up systems, building solid financial foundations, and telling the financial story in a way that meets the needs of funders, boards, and internal teams. Whether you're dealing with grants, major donors, or board-designated funds, this session equips you to handle restricted funds with confidence and clarity.

10:00 AM – 10:15 AM - TRANSITION/BREAK/VISIT EXHIBITORS

Don't miss our exceptional exhibitors and networking opportunities!

THANK YOU TO OUR SPONSOR - ENTRUSTED TECHNOLOGY SOLUTIONS

10:15 AM - 11:15 AM – BREAKOUT SESSIONS

LEADERSHIP PRINCIPLES EVERYONE NEEDS

Location: Rosewood/Linden

Dave Lemanski – CEO, CRI

Stacey Marcum – Business Development and Marketing Director, CRI

What's all the buzz about leadership these days?

With leadership taking center stage in today's evolving workplace, it's more important than ever to understand what truly makes a leader effective. But with countless resources out there, where do you begin?

Join us for a fun and interactive session where we'll cut through the noise and dive into:

- The 4 Pillars of Emotional Intelligence
- The 3 Core Traits every impactful leader must embody
- What it really means to lead with purpose and influence

Get ready to Ignite Your Impact and walk away inspired to lead with confidence and spark meaningful change!

SUPPORTING INDEPENDENCE TOGETHER: HOW DOSE HEALTH AND LAKELAND CARE USE ASSISTIVE TECH FOR BETTER MEDICATION MANAGEMENT

Location: Parchment/Oak Tag/Crown

Julie Reindl – Supported Living Specialist, Lakeland Care

Rachel Schraufnagel – WI Assistive Technology Lead, Dose Health

Join us for a look at how Dose Health and Lakeland Care are teaming up to make medication management easier, safer, and more independent for the people we support. In this session, we'll walk through how our assistive technology works, what this partnership looks like in action, and how together we're helping individuals take more control over their health. You'll hear real examples, learn how the setup and support process works, and see how this kind of collaboration makes a big difference for clients and care teams alike.



WHAT IS AN ADVOCATE?

Location: Briarwood/Ebony

Kayla Smith – IRIS Lead Ombudsman, Board on Aging Long Term Care (BOALTC)

The role of an Ombudsman at the Board on Aging and Long Term Care. Learn how we can help you advocate to live your best life.

This presentation provides a general overview of the Wisconsin's program offered through the Board on Aging and Long Term Care, highlighting the Ombudsman Program.

EMPOWERING CHANGE: THE IMPACT OF THE WISCONSIN LEADERSHIP INSTITUTE

Location: Lawrence

Facilitator: Nate Hundt – Program Operations Director, Aptiv

Panelists: Silke Sambataro, Rechelle Chaffee, Shawna Anderson, Danielle Nystrom, and Caitlin Bailey of the National Leadership Consortium

Join us for an engaging session highlighting the powerful outcomes and transformative experiences from the National Leadership Consortium's Wisconsin Leadership Institute, returning July 12–17, 2026, in Wisconsin Dells. This session will spotlight firsthand stories from past attendees, sharing how the Institute helped shape their leadership skills, challenge systemic barriers, and drive meaningful change within their organizations. We'll explore real-world projects initiated during the Institute—what challenges they tackled, the strategies used, and the impact achieved so far. Attendees will leave with a deeper understanding of the Institute's value, its focus on values-driven leadership, and how it builds capacity for advancing equity and person-centered systems of support for people with disabilities in Wisconsin.

11:15 AM – 12:00 PM - NETWORKING/LUNCH/VISIT EXHIBITORS

Don't miss an opportunity to interact with fellow conference attendees and advocates.

THANK YOU TO OUR SPONSOR - ASCEND SERVICES

12:00 PM – 1:00 PM – KEYNOTE PRESENTATION

DON'T MISS ZACH ANNER

THANK YOU TO OUR SPONSOR - ANTHEM



Zach Anner is a comedian, author, television writer, public speaker, and YouTube personality.

He is an ambassador for the Cerebral Palsy Foundation and has worked with United Cerebral Palsy's Wheels for Humanity program to distribute wheelchairs to underserved communities in Nicaragua.

He published his memoir *If at Birth You Don't Succeed: My Adventures with Disaster and Destiny* in 2016, and his work writing for television has been honored with 2017 and 2023 Sentinel Awards for outstanding depictions of people with disabilities on screen.

We are absolutely delighted to have Zach join us!



WEDNESDAY, OCTOBER 1

1:00 PM – 1:15 PM - TRANSITION/BREAK

1:15 PM - 2:15 PM – BREAKOUT SESSIONS

PEER MENTORING IN LONG-TERM SUPPORT SERVICES: A COLLABORATIVE PILOT IN WI

Location: Lawrence

Facilitator: Nate Hundt – Program Operations Director, Aptiv

Panelists: Anna Morehouse, ODC, Kate Norby, ODC, Tricia Johnson and Mary Benisch, Inclusa, Kaitlin McNamara, Sally Flashberger, Lindsey Kugler, Shawn Ihrcke, Josiah Groth

This presentation will introduce Disability Service Provider Network members to a groundbreaking Peer Mentoring Pilot developed in partnership with Inclusa (an MCO), the Wisconsin Board for People with Developmental Disabilities (WIBPDD), and providers ODC and Aptiv. Designed for adults receiving long-term support services, the program empowers individuals with lived experience to serve as Peer Mentors—sharing their stories, offering encouragement, and helping others build their self-advocacy skills. Attendees will learn about the development of the pilot, hear from partners involved in implementation, and explore the impact of peer-driven support on participant confidence, engagement, and outcomes.

TECH THAT WORKS - BUILDING THE IT INFRASTRUCTURE YOUR MISSION DESERVES

Location: Rosewood/Linden

Mary Hill – Customer Success Engineer, Entrusted Technology Solutions

Every nonprofit relies on technology—but too often, IT systems are reactive or pieced together. This session walks through the core components of a strong tech foundation, including file management, cybersecurity, email setup, data backups, and support models. Attendees will leave with checklists, templates, and practical steps to strengthen their infrastructure—no jargon, just helpful guidance.

TOOLS FOR SUPPORTING HEALTH CARE SELF-DETERMINATION

Location: Briarwood/Ebony

Tim Markle – Director, Wisconsin Youth Health Transition Initiative at the Waisman Center

When individuals move from the child/adolescent system of care and into the adult system of care, we see transition may be focused on where they will live, what will they do for work, how will they have a meaningful day, how will they continue to learn. What is often missing is how will they maintain their health and make health care decisions. Wisconsin's Youth Health Transition believes health and health care are foundational to success in transition and in living a successful life. We have developed 8 tools to help people take charge of their health care. People who support people with disabilities can help develop the use of these tools and help support people in making healthy decisions and in making health care decisions. This session will cover why looking at health care transition matters; the 8 tools that can help lead to success in the adult health care system; and the role of supporters in helping people stay healthy.



A DAY IN THE LIFE: INCLUSIVE PERSPECTIVES PART I

Location: Parchment/Oak Tag/Crown

Leah Gutknecht, LPC, CWP – Behavioral Health and Wellness Manager, Inclusive

Kris Adams – Behavioral Health and Wellness Specialist and Restrictive Measure Lead, Inclusive

Gallo – Behavioral Health and Wellness Specialist, Inclusive

Kelly Miller – Manager Provider Contracting Residential, Inclusive

This training will equip participants with knowledge and strategies to enhance their understanding and application of inclusive supports for individuals with disabilities and their supporters. Through self-reflection, practical strategies, and an exploration of personal well-being, attendees will learn to recognize biases, reframe their approaches, and foster an environment where individuals can thrive. The session aims to cultivate empathy, promote equity, and ensure supports are both effective and inclusive.

2:15 PM – 2:30 PM - TRANSITION/BREAK/VISIT EXHIBITORS

Don't miss our exceptional exhibitors and register for exciting attendee prizes.

THANK YOU TO OUR SPONSOR - SETWORKS

2:30 PM - 3:30 PM – BREAKOUT SESSIONS

ENGAGE, EQUIP, EMPOWER: TRAINING FOR TECH SUCCESS

Location: Rosewood/Linden

Mary Hill – Customer Success Engineer, Entrusted Technology Solutions

Effective training is the key to successful adoption of technology and business processes. This session explores how to build and deliver a structured training plan that supports all users—from hesitant beginners to advanced adopters—and offers practical strategies to drive long-term engagement and success.

You'll leave with samples of training roadmaps, session outlines, and plenty of ideas to get your organization running towards training, instead of away from it.

INTERAGENCY EFFORTS TO IMPROVE COMPETITIVE INTEGRATED EMPLOYMENT (CIE) OUTCOMES

Location: Lawrence

Sarah Kuehn – Program and Policy Analyst Advanced, DVR

Alicia Reinhard – Transition Specialist, DPI

Andrzej Walz-Chojnacki – Program and Policy Analyst, DVR

Rachel Kramer, DHS – Individual Placement and Support (IPS) State Trainer, DHS

Stacey Teegardin, DHS – Community Innovations Specialist, DHS

Robert Meyer – Children's Long Term Support Waiver, DHS

Tammy Hofmeister – Community Innovation Specialist, DHS

Attendees will receive an update to the analysis presented at last year's conference which demonstrates both the improved outcomes for job seekers when connected to DVR services, and the ongoing opportunity for DVR to serve more job seekers. We will also present new findings that draw a correlation between training and improved



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outcomes for job seekers. We will use this context as a springboard for a facilitated conversation about the systemic barriers to serving more job seekers, and potential solutions to those barriers. Attendees should expect to add their impressions and be prepared to participate in a brainstorming activity.

DAY IN THE LIFE EXPERIENCE – SERVICE PROVIDER TEAMS PART II

Location: Parchment/Oak Tag/Crown

Colleen Rinken – Owner/Trainer, Positively Human Consulting

Part of two of this training - At Positively Human, LLC., we have expertise in humans and the relationships between them. This session will be based on principles of current evidenced based practices, looking at a day in the life of a provider. We will give providers more knowledge and understanding of themselves as a human, and the skills to better relate to those humans they serve. We will discuss how feelings and defenses relate to one another, and how they affect communication, relationships, and “behaviors”. We will discuss the different brains within our own; and learn how to use the information within our communication skills with others. Most importantly, they will better understand how to engage and build relationships with others, learning to support vs. control, to see strength vs. deficits, and to teach vs. punish; not only with those they serve and their coworkers, but with all relationships in their lives.

RISK MANAGEMENT - PROTECT YOUR BUSINESS: ADDRESSING ABUSE LIABILITY THROUGH INSURANCE

Location: Briarwood/Ebony

John Gibson – Commercial Insurance Agent, TRICOR Insurance

Janelle Higgins – Commercial Insurance Agent, TRICOR Insurance

While it should be the goal of every organization to prevent incidents of abuse from occurring in the first place, the reality of operating in today's world means that organizations need to be prepared for the worst. In order to protect your organization's future, it is important to address abuse and molestation liability through the proper insurance coverage.

SCALING REMOTE SUPPORTS: LESSONS LEARNED AND OPPORTUNITIES FOR WISCONSIN PROVIDERS

Location: Grand Ballroom

Facilitator: Emma Corning, CEO, DSPN

Chris Patterson - Night Owl Support Services (NOSS) Co-Founder

Rick Czerwan - Director of Operations, CCLS

This session will provide an overview of best practices for implementing Remote Supports in a variety of service settings, including AFHs. Presenters will discuss the current regulatory landscape in Wisconsin, highlight practical considerations for providers, and share real-world examples of successful Remote Support models. Attendees will gain both strategic insights and operational knowledge to expand the use of Remote Supports in their organizations.

3:30 PM – 3:45 PM - TRANSITION/BREAK/VISIT EXHIBITORS

Last chance to register for exciting attendee prizes.



3:45 PM - 4:45 PM – BREAKOUT SESSIONS

HIRING BEST PRACTICES FOR PROVIDERS

Location: Briarwood/Ebony

Jonathan Morris – Agency Consultant and Hiring Specialist, MITC

Hiring Best Practices focuses on strategies to attract, evaluate, and retain top talent in the human services industry. Effective hiring is crucial for maintaining payroll costs and revenue within goals—weak hiring can lead to increased overtime costs in group home programs, lost revenue in HCBS programs due to unfilled positions, and diminished service quality. In a highly competitive job market, agencies must adopt strong recruitment and hiring practices to compete with other providers and large retail employers like Amazon, Costco, and Walmart. Learn best practices for improving hiring outcomes and ensuring long-term workforce stability.

FROM PLACEMENT TO PURPOSE: MEETING THE EXPECTATIONS OF A NEW GENERATION

Location: Lawrence

Nate Hundt – Program Operations Director, Aptiv

Lisa Duncanson – Regional Services Director, Aptiv

Sam Kanouse, Director, Aptiv

Today's generation of people with disabilities is redefining what quality support looks like. They are seeking services that are outcome-driven, individualized, and rooted in real community engagement — a sharp contrast to traditional models of day services, job coaching, and Adult Family Home (AFH) placements, which often focus on supervision and routine rather than growth and self-direction.

This presentation will explore how the expectations of emerging adults with disabilities are shifting toward purposeful transition planning, targeted supports, and strong community connections. We'll examine how strategies like community mapping, self-advocacy training, and customized employment are replacing legacy systems that often prioritize safety and structure over empowerment and choice.

Attendees will walk away with a deeper understanding of how to evolve supports to reflect this generational shift — and how to design services that foster independence, dignity, and belonging.

INCLUSION IN OUR COMMUNITY

Location: Parchment/Oak Tag/Crown

Facilitator: Connie Gens – Training Coordinator, The Arc of Fond du Lac

Panelists: Cathy Lee Irizarry Barron, Todd Moely, and Kathy Fleury – Self Advocates

Defining and diving into inclusion for the disability community, today. Actionable steps caregivers and community members can take to be more inclusive. Includes an exciting open panel discussion with self-advocates about their personal experiences in education, employment and living with a disability in various communities.



WEDNESDAY, OCTOBER 1

BEYOND GPT - USING AI FOR GOOD IN DISABILITY SERVICES

Location: Grand Ballroom

Erik Nelson – Executive Consultant, Provider Strategy, SETWorks

This session explores the transformative power of AI in disability services, going beyond familiar tools like ChatGPT. Attendees will gain actionable insights into cutting-edge AI solutions designed to enhance the quality, personalization, and effectiveness of services. Topics covered will include advanced functionality such as specialized AI agents. Additionally, the session highlights how AI can assist with QA, inclusive language checks, and instant training for staff on improving note quality.

Through interactive discussions, practical demonstrations, and real-world case studies, participants will learn strategies to successfully navigate workforce challenges, boost operational efficiency, and drive innovation, while maintaining ethical standards and enhancing outcomes for individuals with disabilities.

CONSULTING CONVERSATIONS: HOW OUTSIDE SUPPORT CAN TRANSFORM YOUR TEAM

Location: Rosewood/Linden

Kate Kirchner - Owner, Kirchner Consulting

Megan Gerl - VP Community Programs, VPI

In this interactive session, we'll share how outside consulting can strengthen teams, elevate supervision, and address common workplace challenges. Megan will introduce VPI's programming and highlight services that bring lasting impact, followed by a discussion of the strength-based supervision model we use at VPI (with a take-home resource for attendees). We'll also explore the unique benefits of partnering with a consultant for training and supervision. Finally, participants will have the chance to identify their own team's pain points and brainstorm how outside support could make a transformative difference.

4:45 PM – 7:00 PM - NETWORKING SOCIAL AND PRIZE DRAWING

Time to catch up with your peers and cultivate new professional connections, too.

Plus, multiple attendee prize drawings make this a lively must attend gathering!

THANK YOU TO OUR DIAMOND SPONSORS - ANTHEM, GIV.PLUS, TRICOR, VARC

*Attendee feedback matters to us.
Please take a moment to complete the conference surveys.*



THURSDAY, OCTOBER 2

7:30 AM - 8:00 AM - WELCOME TO DAY 2/BREAKFAST & NETWORKING

THANK YOU TO OUR SPONSOR - SETWORKS

8:00 AM - 8:30 AM - CEO ADVOCACY UPDATE & ACTIONS

THANK YOU TO OUR SPONSOR - AGAPE

Emma Corning – CEO, DSPN

Annual updates on DSPN operations and strategic priorities with Q and A

Hear from DSPN's newest CEO on accomplishments, emerging challenges and opportunities, and looking towards the future together. There is also an opportunity to ask questions of our CEO.

PLUS - Coffee with the CEO! Take a moment to converse with our CEO, Emma Corning before the conference kick off!

BACK BY POPULAR DEMAND!

Your second day DSPN Conference Experience will feature four robust General Sessions in the Riverside Ballroom. We're keeping the attendee energy in one space to maximize conversation, connection, and collaboration.

8:30 AM – 9:45 AM – BUILDING A FUNDRAISING PROGRAM FROM THE GROUND UP

Location: Grand Ballroom

THANK YOU TO OUR SPONSOR - COVEY

Tonya Dederling - Founder/CEO, Vigeo Nonprofit Advising & Coaching

Lindsay Fenlon - VP of Community Engagement, Community Foundation for the Fox Valley Region

Tammy Geenen, Owner, Bridgemore Advising, LLC and Vigeo partner

Join us for an engaging and informational session about all things fundraising. We will cover where to begin to establish a fundraising strategy and plan if you have never had a fundraising program, the giving climate - who is giving and why, what funders are looking for when they give to a nonprofit, and 5 steps to grow the culture of philanthropy within your organization. Be ready to ask questions, lean into the fundraising space, and determine your next steps in your organization.

Learn about the giving climate nationally and where you fit. Learn why donors give and what you can do to align with donors to raise funds for your organization. Learn 5 Steps to Grow the Culture of Philanthropy in your organization.

EXCITING ADDED BONUS! This conference session is Phase One. We'll be offering Phase Two as a follow up webinar where we take a deeper dive into some topics and most importantly, discuss action items taken since the conference session.

9:45 AM – 10:00 AM - TRANSITION/BREAK

THANK YOU TO OUR SPONSOR - VARC



THURSDAY, OCTOBER 2

10:00 AM – 11:00 AM – PEOPLE STRATEGIES IN 2025: UNLOCKING THE WORKFORCE OF THE FUTURE

Location: Grand Ballroom

THANK YOU TO OUR SPONSOR - M3 INSURANCE

Mike Beringer – Director of Compliance, The Employer Group

Your employees are the key to delivering support to those you serve. No matter what your role, most will agree that our workforce is more complicated than ever before. Yesterday's resources are inadequate to properly meet the demands you face as an employer. Spend an hour with an HR specialist that can offer clarity, how to re-evaluate your policies, and what to proactively re-examine. Our presenter will focus on four key areas:

- Talent acquisition in the new world of Artificial Intelligence (AI)
- Employee retention through effective performance management
- Protection your business with ironclad people policies
- Aligning people practices to support business objectives

11:00 AM – 11:15 AM - TRANSITION/BREAK

THANK YOU TO OUR SPONSOR - TRICOR

11:15 AM – 12:15 PM – LEADERSHIP IN CHALLENGING TIMES

Location: Grand Ballroom

Caitlin Bailey – Co-Director, National Leadership Consortium on Developmental Disabilities

If leading together is so critical, why do we struggle to build trust, belonging, and engagement in our workforce? This session is a great opportunity to come together to think, learn, and discuss ways that we can build passion and connections in our organizations and systems to help us get through challenging times together. Our field is made up of leaders at all levels who are committed to values that assure lives of meaning and impact for people who choose to receive support. At the same time, we are confronted with so many challenges that threaten to reverse years of progress; many of these challenges come back to a disconnected, burnt out, and insufficient workforce. During this session, the National Leadership Consortium on Developmental Disabilities will explore several paradoxes in how we work together and will share strategies and promising practices from leaders who are fostering resilient, healthy, safe, and inclusive workplaces. The National Leadership Consortium on Developmental Disabilities joins us as an advocate for our profession. Don't miss the chance to connect with an ally that is significantly impacting the quality of supports to which people with disabilities have access.

12:15 PM – 12:45 PM - TRANSITION TO LUNCH

One final opportunity to connect with your peers!

Stick around for our powerful closing session with state leadership!

THANK YOU TO OUR SPONSOR - INTELLECTABILITY



THURSDAY, OCTOBER 2

**12:45 PM – 1:45 PM – ASK A STATE ADMINISTRATOR –
A MODERATED PANEL DISCUSSION WITH SPECIAL GUESTS FROM DHS, DMS,
DQA, & DVR**

Panelists: Alfred Johnson, Administrator, DHS, Division of Quality Assurance; Bill Hanna - DHS, Medicaid Director; Meredith Dressel - DVR, Administrator; Dana Raue, DHS, Deputy Director Bureau of Programs and Policy; Ken Brotheridge, DQA/Bureau of Assisted Living Director

Session Moderators: Emma Corning - CEO; DSPN; Dan Witt - CEO, Agape, Inc.

Be a part of this important discussion with Department of Health Services and Division of Vocational Rehabilitation leadership. We're excited to close out the 2025 DSPN Annual Conference with these distinguished key partners in our state government. This is your opportunity to learn more about the state priorities and share your provider perspective. There will be an opportunity for attendees to submit questions in advance of this session.

1:45 PM – 2:00 PM - THANK YOU AND CLOSING REMARKS

KNOW BEFORE YOU GO

Conference schedule is always subject to change due to presenter availability or venue requirements. DSPN will keep prospective and registered attendees informed of changes to the extent possible. Your comfort and enjoyment of this event is important to us. We highly encourage you to plan for a range of temperatures within the event space.

THANK YOU

Thank you to our DSPN Annual Conference Committee. Please share your event experience or suggestions with them. We're always looking for ways to improve conference content.

- Pam Schutz, Covey – Committee Co-Chairperson
- Jolene Wheeler, Northwoods Wisconsin – Committee Co-Chairperson
- Jenny Houston, Goodwill SEW
- Dave Lemanski, CRI
- Lindsay Farrell-Govek, Brotoloc Health Care Systems
- John Gibson, Tricor Insurance
- Janelle Higgins, Tricor Insurance
- Dan Drury, Options for Community Growth
- Liz Filter, VARC
- Taylor Goodland, M3 Insurance
- Rick Czerwan, CCLS

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Ask the Anthem experts.

Take steps to manage stress:

- Eat healthy foods.
- Stay active.
- Get support from family and friends.

Get more tips at **[anthem.com/wisconsin](https://www.anthem.com/wisconsin)**.

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- Specialized coverage options for nonprofits
- We're celebrating our 25th year being Endorsed by DSPN
- Valuable local expertise and personalized service

*We always felt educated on our options
from John Gibson at TRICOR, and the
TRICOR team continues to be on top
of all our questions and needs.*
- John Bloor,
the Threshold Incorporated



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**DISABILITY
SERVICE PROVIDER
NETWORK**

THIS SPACE IS RESERVED FOR THE NEXT BOLD MOVE.

We're not here to fill space.

We're here to challenge
assumptions, spark dialogue,
and move the needle.

From service provision to
legislative advocacy to
innovation in programming,
VARC is where ideas become
action.

Pull up a chair. Let's talk about
what the future of Wisconsin
looks like together.



Bold moves start here.

yes and

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OUR MISSION

Our mission is to empower providers, caregivers, and families with the tools they need to provide the highest quality care for individuals with disabilities. We understand the unique challenges of disability care management, and we are dedicated to simplifying the process and reducing the burden on all stakeholders.

WHAT WE PROVIDE

Our software streamlines every aspect of caregiving, from scheduling and budgeting to billing and employee management, allowing caregivers to focus on what really matters: providing compassionate care to those in need. We believe that everyone deserves access to high-quality disability care, and we are committed to making it more accessible, efficient, and effective through our innovative IDD software solutions.



givhealthcare.com

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